



UPDATED IDENTIFICATION CARDS

Dear Navajo Nation Employee Benefits Plan Member,

HMA is committed to the effective and efficient delivery of safe and appropriate care through a strong patient/provider relationship. Enclosed you will find your **updated** ID card(s) with the following changes effective January 1, 2017:

- Bright orange color to make it easier to find your ID card
- Updated Pharmacy information

Please discard all of your existing ID card(s) and use the new ID card(s) beginning January 1, 2017.

We encourage you to carry your member ID card(s) with you at all times. **With the updates made to your ID card(s); you will need to present it every time you seek healthcare/pharmacy services to ensure proper handling of your claims.** The ID card(s) gives your healthcare provider the information they need to verify your benefits and eligibility with the Plan.

Please review your enclosed ID card(s) and make sure all of the information is correct, such as the spelling of member name(s). Should you have any questions or concerns on your ID card(s), contact us at (800) 448-3585 for further assistance.

Sincerely,

HMA Enrollment Department