

## Welcome!

I'd like to welcome you to WellDyneRx. We have been selected by your employer to provide your prescription benefits, and we're happy to have you as one of our newest members. We look forward to serving your prescription needs and helping you and your family stay healthy.

Your ID cards are included in this envelope, as well as some important information to help get you started.

I'd also like to highlight some tips that can help enhance your WellDyneRx experience.

- First, be sure to **register online**. This is the best way to make sure you have access to all the information you need to understand your benefits. And we'll easily be able to contact you if we need to share information about a medication you're taking or a change to your benefits plan.
- Also, remember to **show your new ID card** when you fill your next prescription at the pharmacy. This will help the pharmacist better process your prescription and ensure that you are charged the correct amount.
- I encourage you to **use our Prescription Delivery Service** if you're taking a medication on an ongoing basis. By doing this, you can save time and may save money, and our pharmacy team will help ensure that you don't run out of your medication.
- Ask your doctor to **send your prescriptions electronically** whenever possible, whether it's to WellDyneRx or your local pharmacy. This will speed up the process so you get your medications faster, with no holdup.

WellDyneRx invests in current technology to support our members. You can find answers to many of your questions on our member website, **[www.welldynex.com](http://www.welldynex.com)**, through our phone system, and with our mobile app. We continue to enhance this technology, as well as develop our team members, to make sure we provide you with an incredible member experience.

Once again, welcome to WellDyneRx!

Carl Gilbert

*Vice President, Member Services*